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| **Behaviour Statements - Installers** |
| **You must show that you:** |
| **Act ethically and contribute to safe outcomes**   * Upholds ethical principles to promote safe outcomes * Acts conscientiously and professionally at all times * Proactively reports problems as soon as they arise * Careful to ensure compliance with the rules, regulations and follows instructions * Inclined to ask questions and clarify queries * Mindful of the limits of own experience and works within the limits of own competence * Open to seeking advice from others * Challenges unsafe behaviours and activities, reporting where necessary * Observant of sustainability and environmental considerations at all stages of operations * Acts respectfully to all and applies the principles of inclusivity |
| **Demonstrate effective teamwork and communication as an individual and as a member of a team:**   * Prioritises a commitment to a strong safety culture * Engages in teamwork and effective communication when working as part of a team * Strives for impeccable time management skills by being dependable and punctual and manages own time effectively * Recognises and respects lines of communication * Professionally communicates with other tradespeople to meet project deadlines and maximise productivity * Open to engaging in collaborative processes * Provides feedback to others on site on the progress of works |
| **Manage individual competence and contribute towards organisational competence:**   * Motivated to managing own competence * Honestly assesses own level of existing competence * Considers organisational documentation about the requirements of own role * Motivated to follow reporting procedures and protocols for competence * Reflects on own level of competence and open to making plans to take action and upskill * Willing to undertake personal development activities to maintain competence and contribute to a learning culture * Seeks out ways to keep up to date with best practice, new technology, terminology, techniques and materials * Readiness to value own potential and open to continuously learn as part of a lifelong learning process * Remains professionally curious |
| **Demonstrate personal responsibility and accountability:**   * Critically aware of own role and responsibilities with particular reference to safety * Acknowledges and manages accountability for individual actions * Considers own responsibility and accountability for collective actions * Conducts oneself in a way that represents own trade and employer in a positive manner * Displays resilience in challenging situations, showing patience whilst remaining calm * Maintains a positive attitude at all times and focuses on solutions * Avoids reacting impulsively * Actively works in accordance with quality requirements and challenges when they are not being met |
| **Understand and respect duty of care to others including building occupants:**   * Mindful to tailor methods of communication of information to various audiences * Responds respectfully to any risks or concerns being reported * Considers other points of view and is empathetic and respectful * Willing to set and manage realistic expectations * Confident of own decisions and resists negative influences * Inclined to maintain perspective * Motivated to see things through to the end * Respectfully polite, approachable and responsive to the needs of the client and any building occupants at all times * Aware of the differing approaches for interacting with other trades and building occupants * Aware of the differing requirements for a live site environment compared to an occupied environment * Inclined to protect members of the public and any building occupants from any inconveniences |